Heritage Site Stewards Conference

Using Volunteers to Protect, Manage, and Enhance Cultural Resources

Volunteers & Fundraising

Four Corners Heritage Council
October 10-12, 2001
Blanding Arts & Events Center, College of Easter Utah

Volunteering Stats

- 67% of 35-44 year olds; 63% of 45-54 year-olds volunteer 3.7-3.8 hours each week
- 46% of 18-24 year olds volunteer 3 hours per week. Up from 38% a year earlier.
- Volunteering is still more significant among women (62%) than men (49%).

College graduates are 50-60% more likely to volunteer than those with a high school diploma.

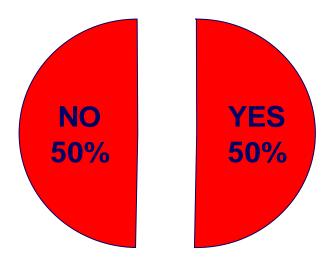
Volunteer Stats

- Volunteering is increasing in all groups. Increases from '95-'98:
 - women, up 10%
 - African-Americans, up 11%
 - Hispanic, up 6%
 - divorced/separated, up 12%
 - part-time workers, up 13%
 - unemployed, up 10%

How much of this data informs your program plan?

Volunteering: The Importance of Asking

Where you asked to volunteer in the past?



- Three ways of learning about volunteer activities are consistent over the last decade:
 - asked by someone
 - I through participation in an organization
 - I through a family member or relative
- Percentage of people who volunteer when not asked?
 - 22.3%
- Percentage of people who volunteer when asked?
 - 89.5%

Volunteering The Importance of Asking

- Who asked?
 - a friend (50%)
 - someone at their religious establishment (32%)
 - a family member or relative (19%)
 - someone at work (12%)

- When they learned through participation in an organization:
 - I place of worship (56%)
 - workplace or employer (24%)
 - school or college (15%)
 - service club or professional association (13%)

- Reasons for Giving
 - being personally asked by someone they knew well (77%) (2x as likely to give!)
 - volunteer (63%)
 - I reading or hearing a news story (47%)
 - being asked at work to give (46%)

- Reasons for Not
 - could not afford to (69%)
 - making less money than last year (47%)
 - I rather spend in other ways (46%)
 - unsure about job in future (39%)
 - being asked to give at work (46%)

- 41% intend to itemize and give an average of 2.1% of household income.
- Non-itemizers give less than half the average gift of itemizers, 1.7% of household income.

- \$40,000
 - **1** 2.1% = \$ 840
 - 1.7% = \$ 680
- \$60,000
 - **1** 2.1% = \$1,260
 - **1**.7% = \$1,020
- \$100,000
 - **1** 2.1% = \$2,100
 - **1**.7% = \$1,700

- In 1998, only 1% of contributors used the internet to make a contribution.
 - 84% gave food/clothing
 - 80% purchased goods or services sold by an organization
 - 79% gave cash

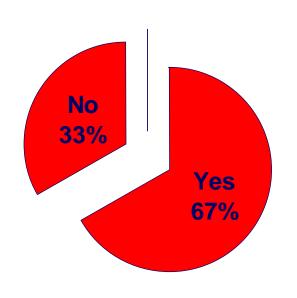
While a lower percentage of lower income households reported contributions, they gave a higher percentage. (5.25% for incomes under \$10K vs 2.2% for household incomes >= \$100K.)

Funding from households has always been uneven and has fluctuated greatly. This makes it unreliable and expensive to fundraise from the *general* public. Rather look for opportunities to promote uniqueness and collaborate with others on common causes.

- Who holds the wealth?
 - I 1% of Americans people hold more wealth than the bottom 92% combined.
 - Some corporations have larger budgets than some countries.

The baby boom generation is expected to inherit \$10 trillion in the next 30 years--the largest transfer of wealth ever.

Giving The Importance of Asking



- Have you been asked to give in the past year?
 - Percentage contributing when someone asked: 80.9%
 - Percentage that contributed when no one asked: 50.2%

Relationship Between Giving & Volunteering

- Trend: Volunteers give more than non-volunteers. (47% of households w/a volunteer gave an average of 2.5% of their income compared with 23% of households that contributed but did not volunteer.) Contributing households in which the respondent volunteered gave 72% of total household contributions in 1987, 84% in 1998.
- Trend: As the percentage of volunteers increased, giving rose, and in times of economic recession or uncertainty giving did not decline as significantly. (In 1998, volunteers reported average household contributions of \$1,339, compared with \$524 for non-volunteers. Overall volunteers reported an average increase of 2-4 times.)

What Volunteers Want

- Important (meaningful) work.
- A strong, clear organizational structure that allows them to "make their volunteer contribution".
- An identity.
- Affiliation (belonging, a place of respect) with the "family" of the sponsoring organization.
- The opportunity to be involved in program leadership.
- Training (development) and education (personal learning) opportunities to learn and grow.
- Opportunities to socialize with others of a like mind.
- Fun.
- Recognition.

What Donors What

- A worthy (meaningful) endeavor.
- A strategic plan (A "big idea" is fine--even great--but the strategy for success must be sophisticated, well developed, and clearly articulated.)
- Confidence in staff and volunteer leadership.
- Partnership and collaboration--links to many.
- Diversified giving opportunities--lots of ways to give.
- Sustainability over the long haul.
- Continued involvement, connection.
- Recognition.

Etceteras

- Volunteering is all about building community. There are lots of transferable fields... check out Assets Based Community Development
- Social Entrepreneuring
- Social Ecology (www.naturalborders.com)
- Heritage Tourism
- Non-profit "Digital Divide"
- Individual-centered facilitation. (*Ripples on the Zambezi*, Ernesto Sirolli)

End Notes

Statistics from:

Independent Sector at www.indepsec.org

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